North East Derbyshire District Council

Communities Scrutiny / Cabinet

18th / 19th September 2024

Funding to Voluntary and Community Sector Infrastructure Support Organisations - 2023/24

Report of Councillor Jayne Barry, Portfolio Holder for Growth and Assets

Legal (including D Details:	ata Protection):	Yes□	No ⊠	
		On Be	half of the Sect	ion 151 Officer
	ial implications in th hat may have future the commissioning o	financial and ris	•	will be
Finance and Risk: Details:	Yes□	No ⊠		
IMPLICATIONS				
	Appro	ved by the Portf	olio Holder – C	llr. Jayne Barry
1. Members are	e asked to note the	content of the re	port.	
RECOMMENDATION	ONS			
To provide an overvinfrastructure suppo	•	•	community sec	tor
PURPOSE / SUMM	IARY			
Contact Officer:	Tris Burdett, Partr	nership Develop	ment Officer	
Report By:	Tris Burdett, Partr	nership Develop	ment Officer	
Classification:	This report is public	c		

The monitoring arrangements form part of legally binding Service Level Agreements with the Council. All data monitoring information and agreements are stored securely.

On Behalf of the Solicitor to the Council

Staffing: Details:	Yes□	No ⊠
There are no	o human res	ource implications as a result of this report. This activity is

There are no human resource implications as a result of this report. This activity is delivered through existing resources.

On behalf of the Head of Paid Service

DECISION INFORMATION

Decision Information	
Is the decision a Key Decision? A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds:	No
NEDDC:	
Revenue - £125,000 □ Capital - £310,000 □	
☑ Please indicate which threshold applies	
Is the decision subject to Call-In? (Only Key Decisions are subject to Call-In)	No
District Wards Significantly Affected	All
Consultation:	Yes
Leader / Deputy Leader □ Cabinet □ SMT ☒ Relevant Service Manager □ Members ☒ Public □ Other □	Details: Cllr. Jayne Barry and Steve Lee, Assistant Director, Regeneration and Programmes.

Links to Council Plan priorities, including Climate Change, Equalities, and Economics and Health implications.

These commissions help the Council deliver key Council Plan priorities including the support to enable residents to access employment and housing, access other public services and obtain energy saving advice which contributes to a place that cares for the environment.

REPORT DETAILS

- 1 <u>Background</u> (reasons for bringing the report)
- 1.1 At Minute No. 186 (2013/14), Cabinet approved new commissioning and monitoring arrangements following a review of funding to voluntary and community sector (VCS) organisations. Cabinet receives an annual officer summary report whilst retaining the option of requesting the organisations to present to Cabinet as required.

2. <u>Details of Proposal or Information</u>

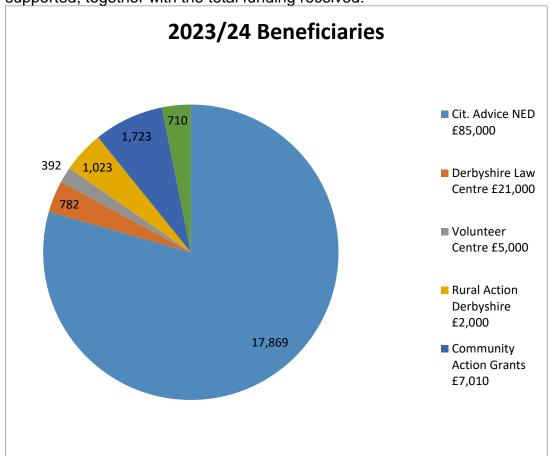
2.1 Historically, the Council has committed to supporting vulnerable households through investment in voluntary and community sector infrastructure support organisations. The aim is to support in the region of 20,000 vulnerable and disadvantaged households year on year. Support for households has become increasingly important due to the long-term impact of the Covid-19 pandemic and ongoing cost of living challenges. The following illustrates the Council's investment and households assisted for the last 6 years:

Council Investment	Households assisted
2018/19: £132,799	22,944
2019/20: £135,752	29,896
2020/21: £136,085	18,981
2021/22: £136,085	19,096
2022/23: £136,085	23,594
2023/24: £136,085	22,499

It is noted that during the COVID-19 pandemic there were fewer people undertaking community group social activities and presenting for assistance and advice on matters due to social restrictions and temporary closures of non-essential services and the Government suspension of eviction processes. As well as stopping group activities this reduced households seeking support on issues such as consumer rights and imminent threats of homelessness.

- 2.2 The monitoring tracks the number of households assisted and any variation in customer demand for these services. In recent years, demand from households seeking advice and support has varied slightly. Further details on the top three reasons help and advice was sought can be found in section 2.5. In terms of cost per household, the yearly average can be tracked as follows:
 - £5.79 per household in 2018/19
 - £4.55 per household in 2019/20
 - £7.17 per household in 2020/21
 - £7.13 per household in 2021/22
 - £5.77 per household in 2022/23
 - £6.05 per household in 2023/24
- 2.3 The data collected helps to highlight demand on specific issues and services within communities. The data also includes beneficiaries from the Community Action Grants, which is funded via this VCS budget. The chart below illustrates

the number of households/beneficiaries each organisation or grant has supported, together with the total funding received:



Please be aware that additional funding was secured to enable the grant to Derbyshire Unemployed Workers Centre to be re-instated.

- 2.4 The VCS infrastructure organisations funded during 2023/24 have provided information on how their organisation have supported residents. The outcomes of the current commissions for 2024/25 will be reported in autumn 2025.
- 2.5 A summary of the core aims of the organisations and the top three issues as to why households sought advice or support is as follows:
- 2.5.1 Citizens Advice North East Derbyshire (CA NED)
 Provides free, confidential, impartial and independent advice on a wide range of issues including money, housing, employment, consumer issues, income maximisation and specialist energy advice. Services are accessed via telephone, email or in person through a variety of methods including drop-in and outreach sessions, GP surgeries, foodbanks, libraries and in-home visits for housebound clients. The funding also contributes to a part-time volunteer co-ordinator to recruit, train and retain volunteers.

Assisting 17,869 beneficiaries in 2023/24, the top three issues identified were:

- 1) Benefits
- 2) Debt
- 3) Charitable support and food bank

2.5.2 Derbyshire Law Centre (DLC)

A not-for-profit legal practice providing free legal advice and representation to disadvantaged people. This ensures local communities, in particular disadvantaged communities, have access to the law and legal redress to enforce their civil rights. The work is also key to avoiding homelessness within the District.

Assisting 782 beneficiaries in 2023/24, the top three issues identified were:

- 1) Housing
- 2) Debt
- 3) Employment

2.5.3 Derbyshire Unemployed Workers Centre

To provide free confidential, impartial and independent advice to enable local residents to deal with unemployment, under waged or underemployed issues, including welfare rights, poverty, housing, money advice and employment. To also represent residents at appeals and tribunals.

Assisting 710 beneficiaries in 2023/24, the top three issues identified were:

- 1) Personal Independence Allowance
- 2) Universal Credit
- 3) Attendance Allowance

2.5.4 Volunteer Centre

Operating as a local volunteering development agency working independently to support organisations from the voluntary, community and public sector across North East Derbyshire. Supporting the most vulnerable residents, services range from befriending to reduce social isolation and providing volunteers for the Home from Hospital Service. Residents are helped on a regular basis so it is likely that many will have support from the Volunteer Centre multiple times.

Assisting 392 beneficiaries in 2023/24, the top three issues identified were:

- 1) People looking to access volunteering
- 2) People being referred into the Home From Hospital Service and providing assistance with shopping
- 3) People being referred into the befriending service.

2.5.5 Rural Action Derbyshire (RAD)

Offers a range of services and co-ordinated activity to support communities in North East Derbyshire District which includes tackling food poverty, digital inclusion, domestic abuse, oil buying scheme and wheels to work. RAD provides services to the whole of Derbyshire and represents the interests of the rural community countywide. In recent years, the RAD has provided a greater focus on economic partnerships and the needs of the rural economy, particularly food and farming.

Assisting 1023 beneficiaries in 2023/24, the top three issues identified were:

- 1) Cost of living
- 2) Transport needs
- 3) Digital isolation

2.5.6 Community Action Grants

15 community groups and organisations were awarded funding in 2023/24 totalling £7,010. Funding has paid for community fun days, King's Coronation celebrations and equipment/materials for local activities including local history preservation.

So far, a total of 1,723 beneficiaries were directly impacted and these activities were likely to have had a wider community impact. This number is likely to be higher as groups can submit their monitoring information up to a year after receiving the grant. The total number of beneficiaries supported through CAGs in 2022/23 totalled 4,783.

3 Reasons for Recommendation

3.1 To ensure that the Council maximises efficiencies and outcomes through commissioning voluntary sector organisations to help achieve the Council's Priorities.

4 Alternative Options and Reasons for Rejection

4.1 No alternative options are considered appropriate as the aim of the review was to increase transparency and accountability of commissioned services.

DOCUMENT INFORMATION

Appendix No	Title
	n/a
Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet you must provide copies of the background papers)	